

## **VISITING REGULATIONS x-bionic® aquatic sphere**

Visiting regulations are designed to ensure compliance with the relevant legislation and to protect the health and safety of visitors throughout the x-bionic® aquatic sphere Dubová ulica 33/A, 931 01 Šamorín. Every visitor is obliged to familiarize themselves with these Visitor Regulations upon entering the premises of the x-bionic® aquatic sphere and to comply with its provisions. By paying the admission fee or by any other authorized entry, the visitor expressly agrees to these Visitor Regulations and undertakes to comply with its provisions and the instructions of the operator's employees.

The actual instructions throughout the x-bionic® aquatic sphere are superior to the general instructions and are in accordance with the generally applicable health and safety regulations. Visitors must avoid any action that disturbs the comfort of other visitors or interferes with the work duties of employees.

### **I. ENTRY TO THE AQUATIC SPHERE**

1. Entry to the aquatic sphere is permitted only during operating hours with a valid ticket - chip (waterproof magnetic chip wristband) or a pass, which the visitor purchases at the ticket office at the entrance to the aquatic sphere. The visitor is obliged to hand over the chip bracelet upon departure. Information about the entry and payment system is provided by the ticket office staff.
2. The opening hours of the aquatic sphere are indicated on the entrance door to the aquatic sphere as well as on the website <http://www.x-bionicsphere.com/plavanie>
3. The period of validity of admission begins with passing through the entrance device (turnstile) and ends with passing through the exit device (turnstile) at the specified time, or with the end of the operating hours. The time required for undressing and dressing is also included in the validity period. In case of exceeding the paid entry time, the visitor is obliged to pay the additional fee at the ticket office in accordance with the valid price list.
4. Children under the age of 12 are only allowed to enter the premises when accompanied by a person over the age of 18. The accompanying person is responsible for the child during the entire stay in the aquatic sphere. In the event of non-compliance with the visitor regulations, operating regulations or other prohibitions, the operator is not liable for any injury or personal injury.
5. Children aged 12 and over without an accompanying person over 18 years of age must present their own insurance card.
6. Each visitor will be given a magnetic wristband with a chip after paying the appropriate admission fee and will unlock a locker with a number that will be automatically assigned by the system. The chip allows the visitor, in addition to entry, to purchase goods and use services in the aquatic sphere. All items encumbered by the chip are paid for at the ticket office upon departure. In case of loss of the magnetic chip bracelet or its depreciation, the visitor has to pay the amount of 50,- EUR.
7. If the visitor wishes to purchase discounted admission, he/she is obliged to present his/her identity document or disabled person's ID card; when purchasing discounted admission for children or free admission for children, the visitor is obliged to present his/her child's insurance card.
8. The operator reserves the right to restrict or close certain parts of the aquatic sphere or attractions in the event of necessary maintenance or for objective reasons (full capacity, bad weather conditions) without the right to a refund of the admission fee or its aliquot amount.

9. During the duration of such a restriction, swimming is prohibited in the restricted area, and access to the restricted areas may also be prohibited.

10. Admission to social and sporting events, swimming lessons, training is permitted only with a single-color identification wristband. Each participant, spectator or accompanying person receives it at the entrance to the premises and is entitled to move only in the areas reserved by the operator for the duration of the event, course or training. At the end of the event or activity, participants and accompanying persons are obliged to leave the Aquatic Sphere within 30 minutes at the latest.

11. Only children under 3 years of age are allowed in the baby pool and only with the use of a baby swimsuit with a snug elastic band around the legs.

12. Children under 5 years of age are only allowed in the children's pool when accompanied by an adult.

13. Persons with reduced mobility are only allowed to enter the pools when accompanied by a responsible person at all times.

14. The last entry to the aquatic sphere is possible no later than 1.5 hours before the end of the operating hours.

## **II. OPERATIONAL GUIDELINES FOR VISITORS**

1. Every visitor is obliged to take care for the protection and safety of his/her own health as well as for the protection and safety of other visitors.

2. Every visitor is obliged to observe personal hygiene and cleanliness in the places and facilities they use.

3. Every visitor is obliged to take a shower before entering the pools in the designated areas and to cross the wading pools.

4. Visitors are required to undress before entering the changing rooms and may only enter the changing room in suitable swimming shoes or barefoot.

5. For changing, there are common changing rooms for both men and women equipped with cubicles (outdoor cubicles during the summer season), lockers for storing clothes and comprehensive sanitary facilities. There is also a changing counter.

6. The visitor is fully responsible for locking the locker with a chip in which all personal belongings, clothing and footwear are stored. The operator is not responsible for loss, destruction and damage to visitors' belongings.

7. In the event of loss of the chip, the contents of the locker will be released to the visitor only after it has been proven that he is the owner of the items stored in the locker. The Operator shall not be liable for any damages incurred by the visitor if the locker is not properly locked.

8. The visitor is obliged to keep jewellery, money and other valuable items in the lockers, but the operator is not responsible for the loss of the said items or for any damage to them.

9. Visitors are obliged to hand over any objects found in the aquatic sphere to the responsible receptionist.

10. Visitors are obliged to treat the facilities and equipment in the aquatic sphere area with care. They are obliged to compensate for any damage caused by their actions (intentional or negligent) to the property of the operator or to the property of third parties.

11. For hygienic reasons, entry to all pools is only allowed in clean swimwear.

12. It is forbidden to bring food, clothing and non-slip-resistant footwear other than slip-resistant footwear into the areas around the pools where there are paved surfaces.

13. When using the attractions in the aquatic sphere (water slides, slides), the visitor is obliged to take extra care. Visitors are obliged to respect the Operating Regulations for water attractions - slides - water slides, to follow the information shown on the pictograms and to respect the instructions and warnings of the lifeguard, staff - Children under 3 years of age are prohibited from entering the water slide - The water slide can be used independently by swimmers from 8 years of age - Children under 8 years of age can use the water slides only under the supervision of a person over 18 years of age. Access to the attractions is at your own responsibility and risk!

14. The operator is not responsible for excessive wear and tear of swimsuits due to frequent sliding on the slides.

15. For safety reasons, immobile persons and persons with significant physical or mental disabilities are only allowed to enter the premises when accompanied by an accompanying person.

16. Visitors are obliged to follow the instructions of the lifeguards and designated service personnel throughout the aquatic sphere.

17. In the event of inclement weather (thunderstorms, high winds), visitors are required to leave the pools for safety reasons.

18. In case of accident, injury or sickness, the visitor is obliged to call a lifeguard for treatment or to write down and register the accident. The first aid room is located indoors by the 25m pool grandstand and outdoors in the building by the 50m pool.

19. The operator shall not be liable for injuries and accidents caused by its own negligence, carelessness or breach of the visitor regulations or the operating rules of the attraction.

### **III. PROHIBITIONS, RESTRICTIONS AND WARNINGS IN THE x-bionic® aquatic sphere**

1. Visitors are obliged to respect the warnings, obey the orders and prohibitions on the information boards or other notices and must not damage, destroy or remove them.

2. Bathing in clothing unsuitable for bathing, including underwear, is prohibited. For hygiene reasons, children are only allowed to enter the pool in swimwear.

3. Smoking is strictly prohibited in the entire aquatic sphere, except in designated and marked areas.

4. It is forbidden to bring animals into the aquatic sphere.

5. It is strictly forbidden to bring alcoholic beverages, narcotics, sharp objects, umbrellas, glass objects, dangerous, chemical and explosive substances into the aquatic area.

6. Carrying and using weapons of any kind is strictly prohibited.

7. Entering the pools, rides and slides with food, drinks and chewing gum is prohibited.

8. Bringing inflatable wheels and other inflatable objects, balls, tennis balls, etc. into the pools is prohibited. Only inflatable armbands, goggles and swimming boards are allowed. Swimmers may only use fins in the swimming lanes, but their use must not restrict other visitors.
9. Disturbing other visitors, making unreasonable noise, shouting, whistling, running on the walkways around the pools and on wet areas, diving into each other, hitting other persons, overtaking each other on the attractions, jumping into the pools outside of the areas reserved for this purpose, playing ball games except in the areas built for this purpose is prohibited in the area.
10. Persons suffering from contagious diseases are not allowed to enter. Persons obviously neglecting personal hygiene and persons under the influence of alcohol and other addictive substances are forbidden to enter.
11. It is forbidden to enter areas reserved for staff and areas reserved for the opposite sex.
12. It is forbidden to violate the prohibition to enter the aquatic sphere zones separated by fixed or mobile barriers or marked with signs with the words "No entry". The consequences of violating the prohibition are borne by each visitor alone, in the case of minors accompanied by an adult.
13. It is forbidden to call for help without any reason, to demand services from lifeguards and service personnel that are in violation of the Visitor Regulations.
14. It is forbidden to photograph or film strangers or groups of people without their consent. Permission of the operator is required to photograph and film for commercial purposes and for printing.
15. Wearing rings, chains and bracelets on the slides is strictly prohibited for safety reasons. Visitors must follow the instructions given in the operating regulations for the water attractions.
16. Persons are not allowed to enter the aquatic sphere: (a) suffering from symptoms of acute illness, in particular respiratory infections, fever, runny nose, cough, diarrhea, headache or malaise; (b) suffering from any infectious disease or skin disease, inflammation of the conjunctivae of the eyes, persons suffering from contagious diseases or illnesses, persons with injuries and diagnoses that are incompatible with staying in facilities of this type; c) who show obvious signs of not observing personal hygiene; d) who are under the influence of alcohol and other addictive substances; e) who, despite being warned, behave aggressively and uncontrollably, violate the provisions of the visiting regulations, do not observe the principles of hygiene and safety, and whose behaviour is contrary to moral and social principles.

#### **IV. EXCLUSION OF VISITORS FROM THE AREA OF THE AQUATIC SPHERE**

1. A visitor may be expelled from the aquatic sphere without refund if, despite being warned by a competent employee of the operator, he/she does not comply with the given instruction or the visitor regulations, is drunk, under the influence of drugs, endangers the safety of other visitors or the cleanliness of the aquatic sphere by his/her inappropriate behaviour.
2. Entry to the aquatic sphere may be denied to persons who behave aggressively and uncontrollably, violate the provisions of the visitor regulations, and whose behaviour is contrary to moral and social principles.
3. Depending on the seriousness and nature of the offence committed by the visitor, the operator of the aquatic sphere may request the intervention of its own security guards or members of the municipal police.

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